

Discrimination is Against the Law

Missouri Cancer Associates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Missouri Cancer Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Missouri Cancer Associates:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Rhonda Henstorf RN, BSN, Phone: 573-874-7800

If you believe that Missouri Cancer Associates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Rhonda Henstorf RN, BSN
1705 East Broadway, Suite 100, Columbia, MO 65201
Phone: 573-874-7800
E-Mail: rhonda.henstorf@usoncology.com
Fax: 573-443-3627

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Rhonda Henstorf RN, BSN is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Assistance Services (MO)

ATTENTION: Language assistance services, free of charge, are available to you. Call 1-866-724-2413 (TTY: 1-757-213-5806).

Language	Tagline
Español (Spanish)	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-757-213-5806 (TTY: 1-757-213-5806).
繁體中文 (Chinese)	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-757-213-5806 (TTY: 1-757-213-5806)
Tiếng Việt (Vietnamese)	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-757-213-5806 (TTY: 1-757-213-5806).
한국어 (Korean)	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-757-213-5806 (TTY: 1-757-213-5806)번으로 전화해 주십시오.
Tagalog (Tagalog – Filipino)	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-757-213-5806 (TTY: 1-757-213-5806).
Русский (Russian)	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-757-213-5806 (телетайп: 1-757-213-5806).
العربية (Arabic)	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل 1-757-213-5806 (رقم هاتف الصم والبكم: 1-757-213-5806).
Français (French)	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-757-213-5806 (ATS : 1-757-213-5806).
Português (Portuguese)	ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-757-213-5806 (TTY: 1-757-213-5806).
Deutsch (German)	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-757-213-5806 (TTY: 1-757-213-5806).
فارسی (Farsi)	توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما 1-757-213-5806 (TTY: 1-757-213-5806) فراهم می باشد. یا تماس بگیرید.
አማርኛ (Amharic)	ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-757-213-5806 (መስማት ለተሳናቸው፡ 1-757-213-5806)።
Oroomiffa (Oromo)	XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-757-213-5806 (TTY: 1-757-213-5806).
Srpsko-hrvatski (Serbo-Croatian)	OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-757-213-5806 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-757-213-5806).
Deutsch (Pennsylvania Dutch)	Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-757-213-5806 (TTY: 1-757-213-5806).